

Cloud Services Description RF Advisor

1. Scope of Cloud Services

- a. The Cloud Services allow Customer to submit CAD files for wireless charging devices for information which can be used to determine if such wireless charging devices comply with SAR regulations. Customer may use the report obtained from the Cloud Services to fast-track FCC Certification. The Cloud Services are Based on Ansys' AEDT Program.
- b. The Cloud Services consist of several products:
 - Ansys RF Advisor OnDemand – CAD Check: This includes a verification of the CAD geometry.
 - Ansys RF Advisor OnDemand - Mesh Check: This includes a verification of the MESH file.
 - Ansys RF Advisor OnDemand - Sim Report: This includes the verification of the Customer file and the generation of the simulation report.
- c. Customer shall upload the required Customer Content to the Cloud Services portal. Depending on the products purchased, Ansys will then perform CAD geometry and MESH checks. Geometry check failures will be identified to Customer through the portal. Customer is responsible for making all CAD and/or MESH corrections. In the event Customer Content fails the CAD geometry checks, Customer Content cannot be set up in AEDT or the uploaded MESH does not pass the check, no additional Cloud Services will be provided and all fees for the Cloud Services shall be due as agreed.
- d. If the Customer Content passes all CAD geometry checks and/or MESH checks and is successfully set up in AEDT, the Cloud Services include simulations to generate and deliver a simulation results report to Customer. Customer shall own the simulation results report after payment of the concerned invoice/s.

2. Charging model for Cloud Services

- a. Ansys will perform the Cloud Services in accordance with the fees detailed in the quote delivered by Ansys to Customer upon project setup based on the number of tries and report ("Quote"):
 - Ansys RF Advisor OnDemand - CAD Check for up to three attempts
 - Ansys RF Advisor OnDemand - Mesh Check for up to three attempts
 - Ansys RF Advisor OnDemand - Sim Report for the report
- b. If the CAD Check or the Mesh Check fail three times, no Sim Report shall be generated unless Customer purchases additional CAD Check or Mesh Check products and completes the CAD Check and Mesh Check successfully. There shall be no refund of fees for a Sim Report is Customer does not complete the CAD Check and Mesh Check.

3. Support of Cloud Services

- a. Support of the Cloud Services is provided through telephone or email. Customer can log support requests through the web-based support portal at rfadvisor.ansys.com.
- b. Support for the use of the Cloud Services will be provided during normal business hours to the locations specified in the Order Form. If no location is specified in the Order Form, then support for use of the Cloud Services will be provided during non-US-holiday workdays from 9 a.m. to 5 p.m. U.S. Eastern Time.
- c. Except as Ansys may otherwise provide the communications related to Support requests will be done in English.

4. Data Security and Privacy

- a. Customer shall ensure that the Customer Content uploaded to the Cloud Services does not include any personal data.
- b. CAD files are stored in Azure Blob storage and on Ansys VMs where the simulation workflow is run.
- c. The SIM Report is stored in Azure Blob storage, and it is not encrypted while it sits in Azure Blob Storage.
- d. All uploading and downloading of CAD and Mesh files as well as any report data, take place through https protocol which is a securely encrypted way of transmitting data over the Internet.
- e. Customer can see data and reports of only those project that it has created. All such access is controlled by the SAS URL mechanism of Azure Blob.