Case Study

SpaceClaim + 3Discovered

“We’ve been working with SpaceClaim for a few months and we have produced hundreds and hundreds of designs in a matter of minutes. It’s one of the best decisions we’ve made.”

Gene Garbaccio, COO
3Discovered
3Discovered is an exchange platform founded in 2013 that facilitates the buying, selling and making of commercial-grade 3D printed parts and products. It fulfills transactions between customers who desire a product, owners of the product designs, and third party 3D printing service bureaus that fabricate and ship the final product.

The exchange works by providing designs that customers can choose and send to print at approved printing partners in various locations, putting what's needed where it's needed, when it's needed. More recently, this has also included taking work from design owners and customers that have reverse engineering needs before they can work with a 3D print house. That sent 3Discovered's COO Gene Garbaccio searching for technology to handle that part of the process.

When starting work with a customer or design owner, 3Discovered wants to get them a storefront, put the designs up on the site and get them started with the network. “Their first question is, “how do I do that?” Even if we're talking to engineers. We decided we needed to answer that question.”

On a trip to investigate a 3D scanner at GoMeasure3D, he saw the team there using SpaceClaim to work with the resulting files. “They started flipping models around with SpaceClaim and I said ‘hey, what's that?’” He immediately saw an answer to another issue he had with reverse engineering. “If you put those files into Inventor or SolidWorks it would crash the program because they aren't designed to take that many facets. We don’t know if we're going to be scanning or working from a solid model and this does both.”

**SpaceClaim Proves Itself Over Lunch**
3Discovered had two engineers working on designs, neither with extensive modeling experience or any reverse engineering experience. “We went to the SpaceClaim site and talking to our service rep to build our skills. We tossed them to the wolves. I gave them engineering projects, went to lunch. When I came back, they were done.”

Within two days the team was able to handle basic jobs easily and after two weeks, they were handling more complex jobs and after two months, he feels there is nothing they can't reverse engineer. “We didn’t start with engineers that had been in the field for 10 or 15 years. We started with a recent college graduate and a guy that had had some Inventor training. We’re already head of all of these guys that have been engineering for years. The send us stuff, we reverse engineer it in an hour, given them a price on the spot, they can order it and have the part then next day. That is freaking everybody out.”

Typically, customers come to 3Discovered with a physical part, which the engineers scan or design. They import the STL from a scan into SpaceClaim or, if the part is easy enough to design, they build it directly in SpaceClaim.
About 3Discovered:
• An exchange platform that facilitates the buying, selling and making of commercial-grade 3D printed parts and products.
• The company fulfills transactions between customers who desire a product, owners of the product designs, and third-party 3D printing service bureaus that fabricate and ship the final product.
• 3Discovered works with customers to create 3D models of designs where none exist to facilitate their requests.

Goals:
• Find a 3D modeling software package that fit a startup's budget
• Quick turn around design for printing
• Take models in a variety of formats or design them based on 3D scans

Results:
• Able to create designs in minutes
• Works from 3D scans or CAD models with equal ease
• 3Discovered is able to meet all customer needs without buying expensive CAD software or multiple packages